

# Read Me

## Important Information Regarding Your PILOT Software

### This shipment contains your PILOT/SMF V1.8 Distribution Material

Here is your PILOT/SMF V1.8 trial. The trial software will run on any CPU for a limited period of time. Your sales representative can tell you how long the trial will last.

The instructions for installing the software are provided in the PILOT Product Overview and Installation Procedures manual.

### Technical Support

Technical support for PILOT is provided all day, every day. During normal business hours (9:00am to 5:00pm Eastern time) just call (631) 864-3666 and ask for PILOT Technical Support. Your call will be assigned to the next available technician. If no one is available when you call, please leave a detailed voice mail message, including your telephone number, and we will call you back promptly.

Outside normal hours you can leave a message for response the next business day, or, if you consider your problem to be emergency, dial 2150 when the announcement starts, and leave a message, including the telephone number at which you can be reached. The on-call technical support representative will be notified and will call you back quickly.

We can also be reached by telecopier (fax) at (631) 864-3693. Fax messages are handled during normal business hours. Internet e-mail messages may be addressed to [support@axios-tech.com](mailto:support@axios-tech.com). You can also find information at our web site: [www.axios.com](http://www.axios.com).